Navigating New Bedford

How to get assistance with home-heating

State energy authorities expect heating bills to rise this winter. The Home Energy Assistance Program, or HEAP, can help low-income households heat their homes.

What are the benefits?

- HEAP pays up to $850 toward your utility bills or up to $1,050 for fuel such as heating oil from November to April.
- Households below the federal poverty level with especially high energy costs could receive up to $200 in extra assistance.
- Applying for HEAP can help you access other benefits, like reduced utility rates for low-income households or assistance to help you weatherize your home and replace or repair inefficient appliances.

Who is eligible?

- Households with gross income less than 60% of the state's median income are eligible. (That's less than $79,470 for a family of three.)
- It doesn't matter whether you own or rent your home. Even if heat is covered as part of your rent, you may still be eligible.

How do I apply?

- You can submit your application to PACE on their website: paceinfo.org/programs/fuel-assistance/
- If you need help, you can call PACE's office at 508-525-4271 or visit them at 255 Union Street in New Bedford.
- You will need to show identification and documents showing proof of citizenship, residence, and income.



What else can I do to lower my heating costs?

- You can find tips from the U.S. Department of Energy at energy.gov/energysaver and from MassSave at masssave.com/residential/energy-tips/energy-saving-tips

